

SUCCESS STORY of a CLIENT

08.2014

“R” is an energetic man who found himself nearly homeless. Fortunately he was referred to Semcac for their Emergency Housing Assistance Program and he qualified for assistance. Semcac provides families and individuals assistance with a rent or mortgage payment to help them stabilize their housing situation. Outreach staff offer a personal connection between low-income individuals and community resources and services. Staff advocate for clients, provide information and referrals, and assist with completing applications for services. Clients receiving crisis assistance meet with staff to establish a plan for stability. During R’s appointment he was referred to CTS for financial coaching, the Salvation Army for Community Meals, clothing, and furniture, the Welcome Center for personal care items, Mower Council for the Handicap for assistance with his Social Security paperwork, the Energy Assistance Program to help with utility bills in the fall, and the Market Bucks program to stretch his EBT dollars. He also received a SMART bus route map to help him with transportation and information on the Bridge for socialization. Through the help of Semcac and the coordination of other agencies “R” was able to stabilize his life and get back on his feet.

From Semcac staff member at

Austin Emergency & Outreach Services